

# On the Go



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## Important Transit Reminders

Transit agencies continue to adapt to COVID-19, taking steps to protect the safety of staff and riders—including actions such as switching to rear-door only boarding and enhancing cleaning on buses and trains, especially areas of frequent contact.

Most transit agencies have also reduced schedule frequency and changed some routes due to decreased ridership.

If you ride transit, a few reminders:

**Only use transit for essential travel**, which includes getting to an essential job or to get food, to care for a relative or friend, or get necessary health care.

**Stay current on service changes** and other coronavirus-related updates by visiting [go511.org](http://go511.org), which updates daily with information on Southern California transit agencies as well as freeway and express lane information.

**Wear a face mask** or scarf that covers your mouth and nose. Many transit providers require it (typically exempting children and people with certain medical conditions or disabilities). Even if not required—for your health and safety and for that of those around you—it is recommended.

**Practice social distancing** whenever possible. Choose a seat away from the driver and other passengers (six feet or more is ideal).

## Metrolink Asked Its Riders...

Metrolink recently surveyed its riders—including those who stopped riding when California's stay-at-home order was issued—to explore their needs, concerns and expectations of Metrolink service going forward.

A few of the findings:

Seven out of 10 of current riders describe themselves as essential workers, the largest percentage of whom are healthcare workers.

One in three people who still ride Metrolink do so because they have no car available.

The majority (81%) of those who have stopped riding due to the stay-at-home order say they are likely to return to Metrolink. Nearly a third (28%) will return when the order is lifted. Some say they'll wait for schools to reopen or until there is a vaccine.

To see the full results, [click here](#).

Visit Metrolink online to find out more about the [extra steps it is taking to protect against the coronavirus](#), as well as [temporary service reductions and schedule changes](#).



## Do You Vanpool?

Coming soon: New vanpool software that makes it easier to be part of a vanpool—from starting up and qualifying for a vanpool subsidy to helping commuters find available seats. For existing vanpools, you can handle day-to-day activities; such as managing monthly reports, vehicle switches, changing/adding riders and more.

The app will also soon be available to commuters in Los Angeles, Orange, Riverside and San Bernardino counties, which will bring the online software straight to your mobile device making it as easy as logging on and pulling up your profile.

Stay tuned for more information as the launch is in process.



On the Go for Commuters is a service of your county transportation agencies

